



Staff Reports for February 2016

Reception and Communication Services Division

Incoming Calls

	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	FYTD Total 2016
Local Lines	16,624	15,445	15,557	16,835	21,161	21,160							106,782
TALCB LL	947	916	1,033	1,079	1,337	1,256							6,568
Total Calls	17,571	16,361	16,590	17,914	22,498	22,416							113,350

Walk Ins

	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	FYTD Total 2016
Licensing	131	108	145	154	176	205							919
Education	26	22	24	25	41	34							172
Inspector	3	17	10	10	11	9							60
Enforcement	6	3	4	10	10	14							47
TALCB Lic	3	6	1	1	6	4							21
TALCB Enf	3	3	2	1	1	1							11
Total	172	159	186	201	245	267							1,230

Emails

	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	FYTD Total 2016
Licensing	5,023	4,113	4,058	5,227	6,091	5,193							29,705
Education	1,066	938	785	1,065	1,272	1,327							6,453
Inspector	84	50	39	38	17	24							252
Enforcement	117	108	125	128	135	155							768
TALCB Lic	289	286	280	341	400	327							1,923
TALCB Enf	16	15	49	17	7	10							114
Total	6,595	5,510	5,336	6,816	7,922	7,036							39,215

**C1 Report
FY2016**

Customer Service Surveys

FY2016	Surveys Received	Responded by Email	Responded by Phone	Anonymous (No Contact Info)
September	14	10	1	3
October	17	9	1	7
November	15	7	3	5
December	21	9	3	9
January	46	14	11	21
February	35	17	2	16
March				
April				
May				
June				
July				
August				
Grand Total	148	66	21	61

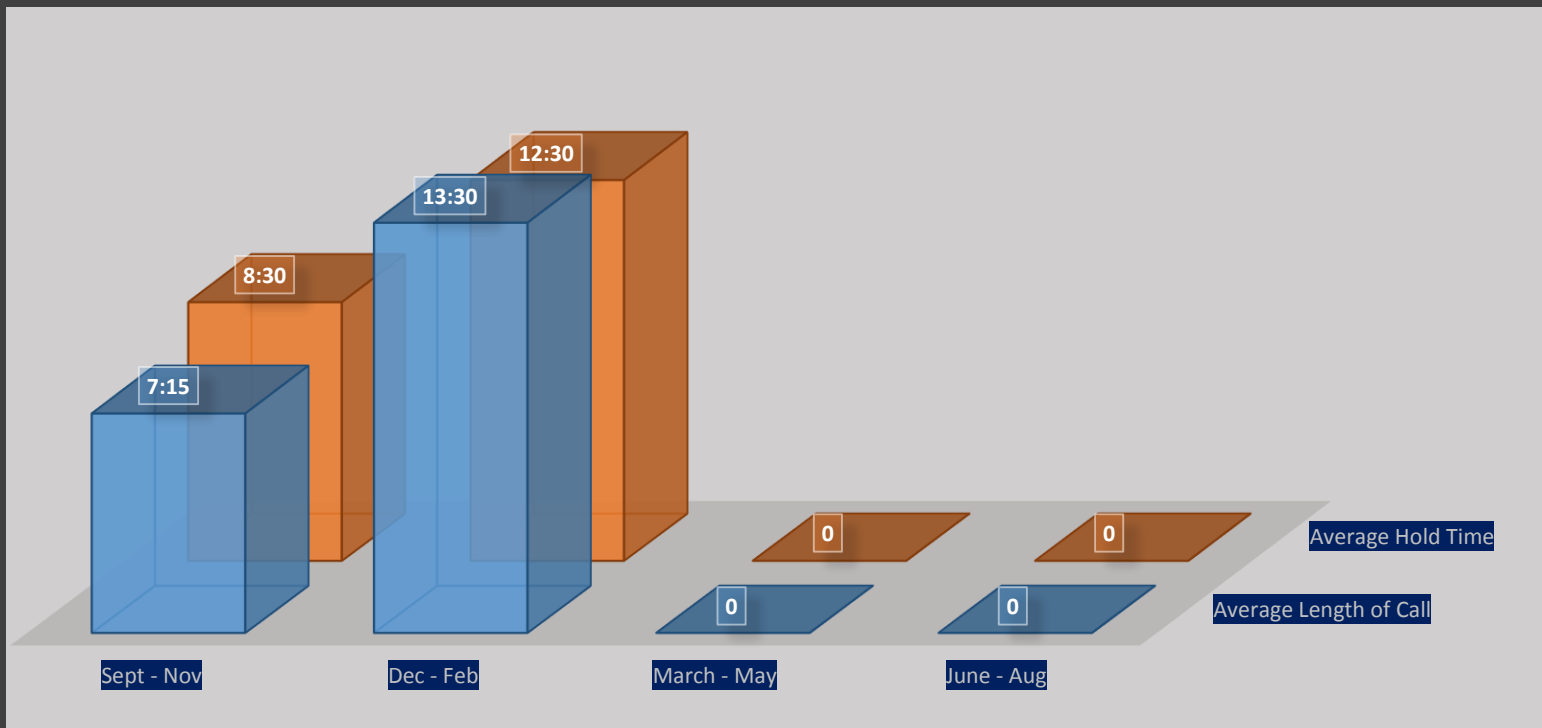
C2 Report

FY2016 CALL AVERAGES

MIN:SEC

■ Average Length of Call

■ Average Hold Time



TEXAS APPRAISER LICENSING AND CERTIFICATION BOARD
ACTIVE CERTIFICATIONS AND LICENSES

FISCAL YEAR	END OF MONTH	GENERAL	RESIDENTIAL	LICENSE	PROVISIONAL	TOTAL G.R.L. & P	G.R.L. & P CHANGE	TRAINEE	TRAINEE CHANGE	TOTAL	TOTAL CHANGE
FY-2013	Sep12	2,382	2,388	512	9	5,291	10	534	19	5,825	29
	Oct12	2,385	2,389	509	8	5,291	0	531	-3	5,822	-3
	Nov12	2,386	2,387	509	7	5,289	-2	534	3	5,823	1
	Dec12	2,390	2,381	501	6	5,278	-11	550	16	5,828	5
	Jan13	2,377	2,380	502	6	5,265	-13	576	26	5,841	13
	Feb13	2,379	2,377	499	4	5,259	-6	591	15	5,850	9
	Mar13	2,382	2,374	490	3	5,249	-10	607	16	5,856	6
	Apr13	2,378	2,373	484	2	5,237	-12	634	27	5,871	15
	May13	2,369	2,371	482	2	5,224	-13	657	23	5,881	10
	Jun13	2,368	2,369	480	2	5,219	-5	682	25	5,901	20
	Jul13	2,359	2,367	477	2	5,205	-14	702	20	5,907	6
	Aug13	2,367	2,371	470	2	5,210	5	724	22	5,934	27
FY-2014	Sep13	2,368	2,375	467	1	5,211	1	741	17	5,952	18
	Oct13	2,367	2,381	467	1	5,216	5	767	26	5,983	31
	Nov13	2,371	2,381	467	1	5,220	4	781	14	6,001	18
	Dec13	2,374	2,380	466	1	5,221	1	792	11	6,013	12
	Jan14	2,363	2,382	461	1	5,207	-14	786	-6	5,993	-20
	Feb14	2,365	2,379	457	N/A	5,201	-6	780	-6	5,981	-12
	Mar14	2,368	2,385	453	N/A	5,206	5	788	8	5,994	13
	Apr14	2,373	2,393	454	N/A	5,220	14	783	-5	6,003	9
	May14	2,375	2,399	457	N/A	5,231	11	779	-4	6,010	7
	Jun14	2,378	2,401	451	N/A	5,230	-1	777	-2	6,007	-3
	Jul14	2,377	2,403	454	N/A	5,234	4	766	-11	6,000	-7
	Aug14	2,386	2,405	453	N/A	5,244	10	760	-6	6,004	4
FY-2015	Sep14	2,393	2,407	451	N/A	5,251	7	767	7	6,018	14
	Oct14	2,402	2,418	448	N/A	5,268	17	766	-1	6,034	16
	Nov14	2,407	2,415	440	N/A	5,262	-6	749	-17	6,011	-23
	Dec14	2,409	2,431	442	N/A	5,282	20	756	7	6,038	27
	Jan15	2,405	2,437	446	N/A	5,288	6	767	11	6,055	17
	Feb15	2,417	2,437	442	N/A	5,296	8	760	-7	6,056	1
	Mar15	2,423	2,445	444	N/A	5,312	16	761	1	6,073	17
	Apr15	2,408	2,451	442	N/A	5,301	-11	763	2	6,064	-9
	May15	2,404	2,444	436	N/A	5,284	-17	761	-2	6,045	-19
	Jun15	2,413	2,436	432	N/A	5,281	-3	773	12	6,054	9
	Jul15	2,409	2,424	432	N/A	5,265	-16	774	1	6,039	-15
	Aug15	2,408	2,415	434	N/A	5,257	-8	779	5	6,036	-3
FY-2016	Sep15	2,406	2,417	428	N/A	5,251	-6	786	7	6,037	1
	Oct15	2,414	2,418	431	N/A	5,263	12	791	5	6,054	17
	Nov15	2,417	2,420	430	N/A	5,267	4	793	2	6,060	6
	Dec15	2,419	2,425	430	N/A	5,274	7	795	2	6,069	9
	Jan16	2,420	2,422	428	N/A	5,270	-4	794	-1	6,064	-5
	Feb16	2,418	2,418	427	N/A	5,263	-7	783	-11	6,046	-18

(February 2016: Temporary Out of State Appraisers = 1,078; Inactive Appraisers = 143)

APPRAISAL MANAGEMENT COMPANY REGISTRATIONS

February 2016

	Month	Paper Apps. Received	Online Apps. Received	Total Apps. Received	Total AMC Registrations Issued	Total AMC Renewals Issued
FY-2012	Mar-12	18	4	22	0	
	Apr-12	16	5	21	0	
	May-12	25	16	41	44	
	Jun-12	53	14	67	65	
	Jul-12	13	6	19	53	
	Aug-12	5	1	6	7	
FY- 2013	Sep-12	0	1	1	3	
	Oct-12	0	3	3	5	
	Nov-12	2	1	3	2	
	Dec-12	1	2	3	4	
	Jan-13	0	0	0	2	
	Feb-13	1	0	1	0	
	Mar-13	0	0	0	0	
	Apr-13	1	1	2	0	
	May-13	0	0	0	1	
	Jun-13	0	1	1	4	
	Jul-13	0	1	1	1	
	Aug-13	1	1	2	1	
FY- 2014	Sep-13	0	3	3	2	
	Oct-13	0	1	1	2	
	Nov-13	0	0	0	0	
	Dec-13	0	1	1	0	0
	Jan-14	0	0	0	1	1
	Feb-14	0	0	0	0	5
	Mar-14	0	2	2	2	9
	Apr-14	1	0	1	2	18
	May-14	1	1	2	0	28
	Jun-14	1	1	2	4	38
	Jul-14	0	0	0	0	24
	Aug-14	0	0	0	0	15
FY- 2015	Sep-14	1	1	2	1	4
	Oct-14	0	0	0	1	2
	Nov-14	1	1	2	2	2
	Dec-14	3	1	4	1	0
	Jan-15	3	0	3	1	1
	Feb-15	0	0	0	5	1
	Mar-15	1	0	1	0	0
	Apr-15	0	1	1	0	1
	May-15	0	0	0	1	0
	Jun-15	0	0	0	1	0
	Jul-15	1	0	1	1	6
	Aug-15	1	1	2	1	0
FY-2016	Sep-15	1	0	1	0	1
	Oct-15	0	0	0	2	2
	Nov-15	2	0	2	1	0
	Dec-15	1	0	1	0	0
	Jan-16	2	0	2	2	1
	Feb-16	0	0	0	1	2
TOTALS		156	71	227	226	161

Registrations Surrendered as of February 2016

-13

Registrations Revoked as of February 2016

-3

Registrations Expired > 6 months as of February 2016

-26

TOTAL AMC REGISTRATIONS

184

Education & Licensing Services Division - TALCB

Fiscal Year Comparison

Fiscal Year - 2016

FEBRUARY

	This YTD 09/15 - 02/16	Last YTD 09/14 - 02/15	Change Count	Percent
Original Applications Received				
Certified General Applications	61	78	-17	-21.79%
Certified Residential Applications	50	98	-48	-48.98%
Licensed Residential Applications	37	42	-5	-11.90%
Appraiser Trainee Applications	157	132	25	18.94%
Non-Residential Temporary Applications	135	117	18	15.38%
Total Original Applications	440	467	-27	-5.78%
Licenses Issued from Original Applications				
Certified General Licenses	75	79	-4	-5.06%
Certified Residential Licenses	81	93	-12	-12.90%
Licensed Residential Licenses	36	40	-4	-10.00%
Appraiser Trainee Licenses	130	108	22	20.37%
Non-Residential Temporary Licenses	137	114	23	20.18%
Total Licenses from Original Applications	459	434	25	5.76%
Licenses Issued from Renewal Applications				
Certified General Renewals	581	559	22	3.94%
Certified Residential Renewals	662	516	146	28.29%
Licensed Residential Renewals	103	129	-26	-20.16%
Appraiser Trainee Renewals	152	235	-83	-35.32%
Total Renewal Licenses Issued	1,498	1,439	59	4.10%
Licenses Issued from Reinstatement Applications				
Certified General Reinstatements	3	11	-8	-72.73%
Certified Residential Reinstatements	2	4	-2	-50.00%
Licensed Residential Reinstatements	2	2	0	0.00%
Appraiser Trainee Reinstatements	6	8	-2	-25.00%
Total Reinstatement Licenses Issued	13	25	-12	-48.00%

Examination Activity - Fiscal Year 2015-2016

YEAR-TO-DATE RESULTS: September 2015 thru February 2016

	Licensed Residential	Certified Residential	Certified General	Overall Pass Rate	Overall Failure Rate
Examinations Passed	20	23	21	64	
Examinations Failed	20	26	14		60
Examinations Taken	40	49	35	124	124
Examination Pass Rate (%)	50.00%	46.94%	60.00%	51.61%	48.39%

All examination types	
Total first time candidates:	65
Total repeat candidates:	59
Total pass:	64
Total fail:	60
Total examinations taken:	124

Examination Activity - Fiscal Year 2015-2016

MONTHLY RESULTS: February 2016

	Licensed Residential	Certified Residential	Certified General	Overall Pass Rate	Overall Failure Rate
Examinations Passed	0	2	3	5	
Examinations Failed	3	2	5		10
Examinations Taken	3	4	8	15	15
Examination Pass Rate (%)	0.00%	50.00%	37.50%	33.33%	66.67%

All examination types	
Total first time candidates:	8
Total repeat candidates:	7
Total pass:	5
Total fail:	10
Total examinations taken:	15

EXAMINATION ACTIVITY

FISCAL YEAR-TO-DATE COMPARISON FEBRUARY

	<u>February 2016</u> <u>Pass Rate</u>	<u>February 2015</u> <u>Pass Rate</u>
Certified General Appraiser	60.0%	63.8%
Certified Residential Appraiser	46.9%	60.2%
Licensed Residential Appraiser	50.0%	41.3%
Overall Appraiser Pass Rate	51.6%	56.0%

Information Technology Services Division

Electronic Information Outlet Statistics

February 2016

Website	Current Month	FYTD Total	Prior FYTD Total
Total Pages Viewed	994,941	5,672,439	724,487
Total Monthly Unique Visitors	30,695	170,681	53,087

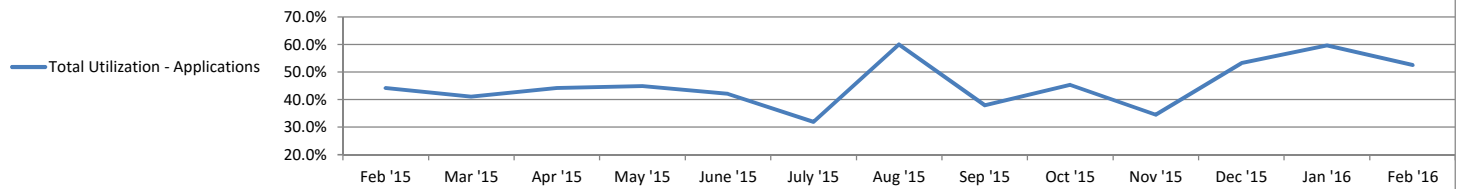
Online Transactions	Total	Online	Online Percent	FYTD Online Percent	Prior FYTD Percent
Applications	40	21	52.5%	48.2%	38.4%
AMC	1	0	0.0%	16.7%	54.5%
Certified General Appraiser	12	3	25.0%	19.4%	15.2%
Certified Residential Appraiser	5	1	20.0%	24.0%	22.2%
State Licensed Appraiser	6	4	66.7%	45.5%	50.0%
Appraiser Trainee	16	13	81.3%	77.0%	62.4%
Renewals	166	149	96.3%	91.1%	88.4%
AMC	2	2	100.0%	100.0%	80.0%
Certified General Appraiser	81	69	85.2%	88.7%	90.2%
Certified Residential Appraiser	66	64	97.0%	93.8%	94.5%
State Licensed Appraiser	4	2	50.0%	86.1%	65.0%
Appraiser Trainee	13	12	92.3%	91.3%	73.4%
AMC Panel Transactions	574	574	100.0%	100.0%	100.0%
Additions	516	516	100.0%	100.0%	100.0%
Removals	58	58	100.0%	100.0%	100.0%

Information Technology Services Division Electronic Information Outlet Statistics

February 2016

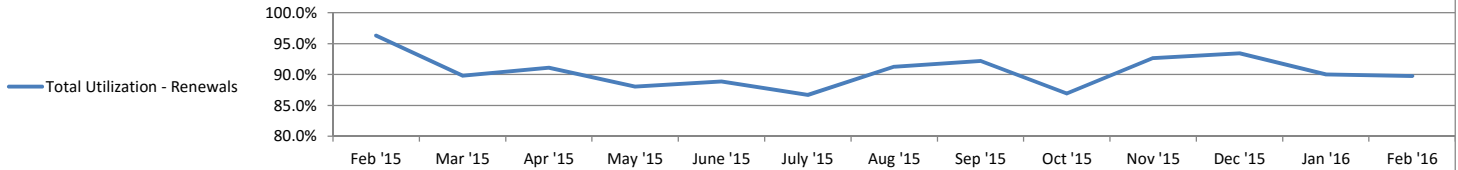
Applications	Feb '15	Mar '15	Apr '15	May '15	June '15	July '15	Aug '15	Sep '15	Oct '15	Nov '15	Dec '15	Jan '16	Feb '16
AMC	60.0%	0.0%	0.0%	0.0%	100.0%	100.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%
Certified General Appraiser	20.0%	10.0%	0.0%	10.0%	33.3%	6.3%	66.7%	0.0%	8.3%	14.3%	10.0%	46.2%	25.0%
Certified Residential Appraiser	14.3%	16.7%	26.7%	50.0%	0.0%	0.0%	0.0%	11.1%	40.0%	14.3%	25.0%	28.6%	20.0%
State Licensed Appraiser	0.0%	33.3%	33.3%	0.0%	50.0%	50.0%	71.4%		20.0%	0.0%	75.0%	40.0%	66.7%
Appraiser Trainee	80.0%	85.7%	76.9%	88.9%	64.7%	64.7%	64.7%	65.0%	70.8%	66.7%	85.7%	90.0%	81.3%
Total Utilization - Applications	44.2%	41.0%	44.1%	44.8%	42.1%	31.9%	60.0%	37.8%	45.3%	34.5%	53.2%	59.6%	52.5%

Utilization Online Application Services



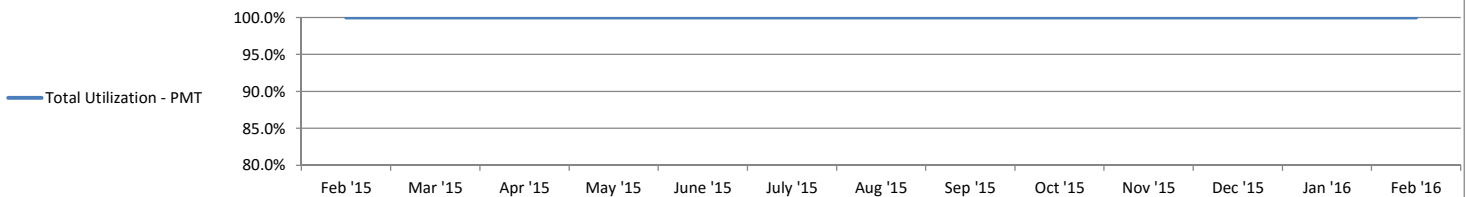
Renewals	Feb '15	Mar '15	Apr '15	May '15	June '15	July '15	Aug '15	Sep '15	Oct '15	Nov '15	Dec '15	Jan '16	Feb '16
AMC	100.0%	0.0%	100.0%	0.0%		83.3%	0.0%	100.0%	100.0%		0.0%	100.0%	100.0%
Certified General Appraiser	93.3%	86.9%	89.1%	81.4%	86.7%	87.2%	90.1%	87.9%	87.7%	93.0%	92.4%	84.3%	85.2%
Certified Residential Appraiser	100.0%	96.0%	93.6%	95.6%	91.7%	93.0%	93.2%	95.2%	86.6%	94.3%	94.7%	94.6%	97.0%
State Licensed Appraiser	88.9%	82.6%	83.3%	100.0%	92.3%	83.3%	90.0%	93.8%	75.0%	83.3%	92.0%	90.0%	50.0%
Appraiser Trainee	100.0%	88.9%	100.0%	87.5%	83.3%	84.6%	85.7%	85.7%	93.3%	83.3%	94.1%	90.9%	92.3%
Total Utilization - Renewals	96.3%	89.8%	91.1%	88.0%	88.9%	86.7%	91.3%	92.2%	86.9%	92.7%	93.4%	90.0%	89.8%

Utilization Online Renewal Services



PMT	Feb '15	Mar '15	Apr '15	May '15	June '15	July '15	Aug '15	Sep '15	Oct '15	Nov '15	Dec '15	Jan '16	Feb '16
AMC Panel Invitations	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
AMC Panel Removals	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Total Utilization - PMT	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Utilization Online Panel Management Tool



Staff & Support Services Division

TALCB Budget Status Report

February 2016

6/12 = 50.00%

Expenditure Category	Budget FY2016	Expenditures	Balance	Budget % Remaining	Comments
Salaries & Wages	\$875,842	\$391,691	\$484,151	55.3%	
Employee Benefits	277,440	126,740	150,700	54.3%	
Retiree Insurance	39,600	14,833	24,767	62.5%	
Other Personnel Costs	25,220	11,740	13,480	53.4%	Lump sum budget not yet expended
Professional Fees & Services	77,550	27,245	50,305	64.9%	Versa customization budget not expended yet
Consumables	7,500	2,433	5,067	67.6%	
Utilities	1,740	911	829	47.6%	
Travel	30,000	9,391	20,609	68.7%	
Office Rent	37,625	26,479	11,146	29.6%	Office rent paid for the year. No other exp anticipated
Equipment Rental	14,138	1,744	12,394	87.7%	PC Lease not yet expended
Registration & Membership	16,125	4,439	11,686	72.5%	Attorney CLE budget not expended yet.
Maintenance & Repairs	12,267	12,261	6	0.1%	Versa annual maintenance paid
Reproduction & Printing	1,600	21	1,579	98.7%	budget for envelopes not expended yet
Contract Services	29,540	1,875	27,665	93.7%	Court reporters, transcripts, subpoenas, imaging and storage
Postage	6,350	2,400	3,950	62.2%	
Supplies & Equipment	6,500	1,197	5,303	81.6%	
Communication Services	8,246	3,507	4,739	57.5%	
Other Operating Expenses	4,342	815	3,527	81.2%	
Subtotal -Operations Expenditures	1,471,625	639,722	831,903	56.5%	
DPS Criminal History Background Checks	3,000	1,371	1,629	54.3%	
Statewide Cost Allocation Plan (SWCAP)	45,000	20,517	24,483	54.4%	
Contribution to General Revenue	30,000	15,000	15,000	50.0%	% allocated monthly but pmt not due until 8/31/16
Subtotal - Nonoperational Expenditures	78,000	36,888	41,112	52.7%	
Total Expenditures	\$1,549,625	\$676,610	\$873,015	56.3%	

Revenue	FY2016 Projected	Revenue Collected	Revenue Remaining to be Collected	Revenue % Remaining to be Collected	Comments
License Fees	\$1,084,345	\$530,110	\$554,235	51.1%	
AMCs	749,580	98,220	\$651,360	86.9%	Majority of renewals occur in last quarter
Administrative Penalties	45,000	38,400	\$6,600	14.7%	
Other Miscellaneous Revenue	26,280	49,735	(\$23,455)	-89.3%	Exam Admin Fees/NSF fees/Misc/Public Info fees
Total Revenue	\$1,905,205	\$716,465	\$1,188,740	62.4%	

	FY16 Carry Forward	Allocated Amount	Remaining to be Allocated	Carry Forward % Remaining	This is estimated AMC revenues collected in FY16 that will be set aside for FY17 budget.
AMC Revenue Carry Forward from FY15	(\$290,054)	(\$145,027.00)	(\$145,027)	50.0%	Pro-rated thru February
Revenue Over/(Under) Expenditures & Transfers	\$65,526	(\$105,172)			Includes AMC Carry Forward

Staff Services Division

Tx Appraiser Licensing & Certification Board Operating Account No. 3056 Investments Current Securities

February 2016

Purchase Date	Par Value	Purchase Price	Beginning Market Value	Additions Changes	Ending Market Value	Accrued Interest	Description	Maturity Date
12/24/2015	150,000.00	149,911.72	149,994.00	(52.50)	149,941.50	197.23	U.S. T-Notes, 0.63%	12/15/2016
12/04/2014	100,000.00	100,484.97	100,016.00	11.00	100,027.00	105.19	U.S. T-Notes, 0.50%	06/15/2016
07/16/2015	100,000.00	100,839.34	100,191.00	(11.00)	100,180.00	403.85	U.S. T-Notes, 0.88%	09/15/2016
Totals	\$ 350,000.00	\$ 351,236.03	\$ 350,201.00	\$ (52.50)	\$ 350,148.50	\$ 706.27		

Receipts:

Treasury Note Earnings

Current Month

0.00

FY2016

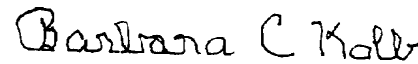
Cumulative Total

812.50

Investment Compliance: These investments have been made in compliance with the Board's Investment Policy.



Melissa Huerta, Investment Officer



Barbara Kolb, Alternate Investment Officer

TALCB Standards & Enforcement Services

CASE STATUS REPORT as of FEB 29, 2016

# of Cases Received															
Case Classification	FY2014	FY2015	15-Sep	15-Oct	15-Nov	15-Dec	16-Jan	16-Feb	16-Mar	16-Apr	16-May	16-Jun	16-Jul	16-Aug	FYTD
Complaint Category:															
AMCs	12	1	0	0	0	0	2	4							6
Dodd Frank	16	22	0	0	0	4	0	1							5
Ethics	5	4	0	0	0	0	0	0							0
USPAP	114	149	22	12	10	6	10	11							71
Other	4	11	1	1	0	0	0	1							3
No Jurisdiction	0	4	2	2	0	0	0	0							4
	151	191	25	15	10	10	12	17						SUB:	89
Experience Audits	155	161	19	14	11	6	12	9							71
RFAs & Covert Complaints	3	13	0	0	2	0	3	0							5
MCD Inquiries	4	3	0	0	0	1	0	0							1
	162	177	19	14	13	7	15	9						SUB:	77
Opened During FY Year Month	313	368	44	29	23	17	27	26							166

# of Cases Closed															
Case Disposition	FY2014	FY2015	15-Sep	15-Oct	15-Nov	15-Dec	16-Jan	16-Feb	16-Mar	16-Apr	16-May	16-Jun	16-Jul	16-Aug	FYTD
Surrendered	4	5	0	0	4	0	0	3							7
Agreed Final Order / Final Order	44	42	0	0	20	0	1	15							36
Other Disciplinary Action	3	5	0	0	0	0	0	0							0
Insufficient Evidence	0	2	0	0	0	0	0	0							0
Dismissed	110	98	12	10	12	9	9	12							64
No Jurisdiction	0	5	1	3	2	0	0	0							6
	161	157	13	13	38	9	10	30						SUB:	113
Experience Audits	131	171	8	12	10	19	15	10							74
RFAs	14	10	0	0	0	1	0	3							4
MCD Inquiries	3	5	0	0	0	0	0	1							1
	148	186	8	12	10	20	15	14						SUB:	79
Closed During FY Year Month	309	343	21	25	48	29	25	44							192

Total Cases Open as of 2/29/16:

135

TALCB Standards & Enforcement Services

AMC CASE STATUS REPORT as of FEB 29, 2016

of Cases Received

Case Classification	FY2014	FY2015	15-Sep	15-Oct	15-Nov	15-Dec	16-Jan	16-Feb	16-Mar	16-Apr	16-May	16-Jun	16-Jul	16-Aug	FYTD
Complaint Category:															
AMC Compliance	0	0	0	0	0	0	0	0							0
Dodd Frank	0	0	0	0	0	0	0	0							0
Ethics	1	0	0	0	0	0	0	0							0
USPAP	9	7	0	0	0	0	0	1							1
Other	1	0	0	0	0	0	2	3							5
No Jurisdiction	0	1	0	1	0	0	0	0							1
	11	8	0	1	0	0	2	4						SUB:	7
RFAs & Covert Complaints	0	0	0	0	0	0	0	0							0
Opened During FY Year Month	11	8	0	1	0	0	2	4							7

of Cases Closed

Case Disposition	FY2014	FY2015	15-Sep	15-Oct	15-Nov	15-Dec	16-Jan	16-Feb	16-Mar	16-Apr	16-May	16-Jun	16-Jul	16-Aug	FYTD
Surrendered	0	0	0	0	0	0	0	0							0
Agreed Final Order	0	0	0	0	0	0	0	0							0
Other Disciplinary Action	2	0	0	0	0	0	0	0							0
Insufficient Evidence	0	0	0	0	0	0	0	0							0
Dismissed	7	6	1	1	1	0	1	0							4
No Jurisdiction	0	1	0	1	0	0	0	0							1
	9	7	1	2	1	0	1	0						SUB:	5
RFAs & Covert Complaints	0	0	0	0	0	0	0	0							0
Closed During FY Year Month	9	7	1	2	1	0	1	0							5

Total Cases Open as of 2/29/16:

5